

Privacy Policy and Terms & Conditions

Last Updated: 02/01/2026

This Privacy Policy and Terms & Conditions apply to **Forrest Dumpster Rental, Inc.** ("Company," "we," "us," or "our"), a **rolloff dumpster rental business** operating in the Commonwealth of Massachusetts.

PART I: PRIVACY POLICY

1. Overview

We respect your privacy and are committed to protecting the personal information of our customers. This Privacy Policy explains how we collect, use, store, and protect information obtained through our website, phone, text, email, and inperson interactions.

This policy is intended to comply with applicable Massachusetts laws, including **M.G.L. c. 93H** and **201 CMR 17.00**.

2. Information We Collect

We may collect the following information:

Personal Information

- Name
- Service and billing address
- Email address
- Phone number
- Payment and billing details (processed securely through thirdparty providers)

NonPersonal Information

- IP address
- Device and browser type
- Website usage data
- Date and time of interactions

3. How We Use Information

Your information is used to:

- Schedule rolloff dumpster delivery and pickup
- Process payments and invoices
- Communicate service updates, delays, or confirmations
- Respond to customer inquiries
- Improve operations and customer service
- Comply with legal and regulatory obligations

4. Information Sharing

We do not sell or trade personal information. Information may be shared only with:

- Payment processors
- Dispatching or routing software providers
- Government or regulatory authorities when required by law
- Legal counsel or insurers as necessary

All third parties are required to protect your information.

5. Data Security

We maintain reasonable administrative, technical, and physical safeguards to protect personal information, including limited access controls and secure payment processing, consistent with Massachusetts data security regulations.

6. Data Retention

Personal information is retained only as long as necessary for business, legal, or regulatory purposes.

7. Your Rights

Massachusetts residents may request:

- Access to their personal information
- Corrections to inaccurate information
- Deletion of information where legally permitted

Requests should be made using the contact details below.

8. Cookies & Tracking

Our website may use cookies or similar technologies to enhance user experience. You may disable cookies in your browser settings, though some features may be limited.

9. Policy Updates

We may update this Privacy Policy at any time. Updates are effective upon posting.

10. Contact Information

Forrest Dumpster Rental, Inc.

Email: info@forrestdumpsterrental.com

Phone: 857-465-1068

Address: Massachusetts, USA

PART II: TERMS & CONDITIONS

1. Services

Forrest Dumpster Rental, INC. provides **temporary rolloff dumpster rental and waste removal services** within Massachusetts. Services are subject to availability, access, and material restrictions.

2. Prohibited Materials

The following materials are prohibited unless approved in writing:

- Hazardous or toxic waste
- Paints, solvents, chemicals
- Asbestos or asbestoscontaining materials
- Tires and automotive fluids
- Batteries
- Medical or biohazard waste
- Explosives or flammable materials

Improper disposal may result in additional fees, service termination, or legal action.

3. Customer Responsibilities

Customers agree to:

- Provide clear and safe access for delivery and pickup
- Not exceed fill lines or weight limits
- Not relocate the dumpster
- Obtain required municipal permits or permissions
- Ensure no prohibited materials are placed in the dumpster

4. Rental Period & Fees

- Rental periods are defined at booking
- Additional charges may apply for extended rentals, overweight loads, blocked access, or prohibited materials
- All prices are subject to disposal and environmental fees

5. Payment Terms

Payment is due as agreed at the time of booking. Unpaid balances may result in late fees, collections, or service suspension.

6. Property Damage

Customers acknowledge that dumpster placement may cause surface damage (driveways, pavement, landscaping). Customers assume responsibility.

7. Limitation of Liability

To the maximum extent permitted by Massachusetts law, Forrest Dumpster Rental, Inc. shall not be liable for indirect, incidental, or consequential damages arising from use of our services.

8. Indemnification

Customers agree to indemnify and hold harmless Forrest Dumpster Rental, Inc. from claims, damages, fines, or expenses arising from misuse of the dumpster or violation of these Terms.

9. Service Refusal or Termination

We reserve the right to refuse or terminate service for safety, legal, or compliance reasons.

10. Governing Law

These Terms & Conditions shall be governed by the laws of the **Commonwealth of Massachusetts**.

11. Severability

If any provision is found unenforceable, the remaining provisions remain in effect.

12. Entire Agreement

These Terms & Conditions and the Privacy Policy constitute the entire agreement between the customer and Forrest Dumpster Rental, Inc.

Legal Disclaimer

This document is provided for general informational purposes only and does not constitute legal advice. Consult a licensed Massachusetts attorney to ensure compliance with all applicable laws and local regulations.