

User Terms & Conditions

Last Updated: 02/01/2026

These User Terms & Conditions ("Terms") govern the use of services provided by **Forrest Dumpster Rental, Inc.** ("Company," "we," "us," or "our"), a rolloff dumpster rental business operating in the Commonwealth of Massachusetts. By booking, using, or paying for our services, you agree to these Terms.

1. Services

We provide temporary rolloff dumpster rental and waste removal services for residential, commercial, and construction customers within Massachusetts. Service availability depends on location, access, scheduling, and material restrictions.

2. Booking & Authorization

By placing an order, you confirm that:

- You are at least 18 years old
 - You are authorized to request services at the specified location
 - All information provided is accurate and complete
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3. Rental Period

- Rental periods are defined at the time of booking
 - Extensions must be requested in advance and may incur additional fees
 - The Company reserves the right to retrieve dumpsters after the agreed rental period
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4. Pricing & Additional Fees

Base pricing includes a defined rental period and weight limit. Additional fees may apply for:

- Overweight loads
- Extended rental time

- Blocked or inaccessible dumpsters
- Trip charges or dry runs
- Disposal of prohibited or special materials

All pricing is subject to landfill, environmental, and fuel surcharges.

5. Prohibited Materials

The following materials are strictly prohibited unless approved in writing:

- Hazardous or toxic waste
- Paints, solvents, chemicals, or oils
- Asbestos or asbestoscontaining materials
- Tires, batteries, or automotive fluids
- Medical, biological, or radioactive waste
- Explosives or flammable materials

Customers are responsible for all costs, fines, or damages resulting from prohibited materials.

6. Customer Responsibilities

Customers agree to:

- Ensure safe and clear access for delivery and pickup
 - Not exceed dumpster fill lines or weight limits
 - Not move or relocate the dumpster
 - Obtain all required municipal permits or permissions
 - Prevent damage to surrounding property
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7. Placement & Property Damage

Dumpster placement may cause surface damage to driveways, pavement, or landscaping. Customers assume responsibility for placement instructions and resulting damage(s).

8. Payment Terms

- Payment is due as agreed at booking
 - Late or unpaid balances may result in service suspension, late fees, or collection actions
 - The Company may charge payment methods on file for additional fees
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9. Cancellations & Refunds

- Cancellations must be made within the timeframe specified at booking
 - Late cancellations or failed deliveries may incur fees
 - Refunds, if applicable, are issued at the Company's discretion
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10. Limitation of Liability

To the maximum extent permitted by Massachusetts law, Forrest Dumpster Rental, Inc. shall not be liable for indirect, incidental, or consequential damages arising from the use of our services.

11. Indemnification

You agree to indemnify and hold harmless Forrest Dumpster Rental, Inc. from any claims, damages, fines, or expenses arising from:

- Improper use of the dumpster
 - Violation of these Terms
 - Disposal of prohibited materials
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12. Service Refusal or Termination

We reserve the right to refuse, suspend, or terminate service for safety, legal, or compliance reasons.

13. Governing Law

These Terms are governed by and construed in accordance with the laws of the **Commonwealth of Massachusetts**.

14. Severability

If any provision of these Terms is found unenforceable, the remaining provisions shall remain in full force and effect.

15. Contact Information

Forrest Dumpster Rental, Inc.

Phone: 8574651068

Email: info@forrestdumpsterrental.com

Legal Disclaimer

These Terms are provided for general informational purposes and do not constitute legal advice. Consult a licensed Massachusetts attorney to ensure full compliance with applicable laws and regulations.